



**NEW ZEALAND
IMMIGRATION**

Immigration ONLINE – Student

Information for education agents and providers

August 2014

International students wanting to study in New Zealand can now complete and submit their visa application online here : <https://www.immigration.govt.nz/secure/Login+Student>

- **Immigration ONLINE - Student** allows online applications from full fee-paying students, scholarship students, exchange students and English language students.
- Next year, improvements to **Immigration ONLINE - Student** will allow agents to submit online applications on behalf of their student clients – in the meantime, all current application methods remain available to you.

Immigration ONLINE - Student is the first major new service of Immigration ONLINE, Immigration New Zealand's new online platform.

- **Immigration ONLINE** will improve customer service and achieve better immigration outcomes for New Zealand.
- **Immigration ONLINE** services will be rolled out progressively during the next two years.
- Eventually, **Immigration ONLINE** will make the full visa process available online for most visa applicants. This will include uploading passport details, photographs and supporting documents.
- Once label-less visas (e-visas) become widely available from 2015, many visa applicants will not need to send in their passports.

Immigration New Zealand wants to continue working with you.

- INZ values the work of education agents in bringing skilled and talented students to study in New Zealand. We want this relationship to continue.
- INZ regards education agents and education providers as partners in our business.



**MINISTRY OF BUSINESS,
INNOVATION & EMPLOYMENT**
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**NEW ZEALAND
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Immigration ONLINE – Student

Questions and answers for education agents and providers

August 2014

Why the delay between introducing Immigration ONLINE – Student and allowing education agents to apply on behalf of a student?

More time has been needed to develop and test the ‘apply on behalf’ service before it becomes available to third parties in 2015.

Can agents or providers help students fill out an online application before ‘apply on behalf’ is available?

Yes, though the student must still complete the form and the declaration at the end of it.

When ‘apply on behalf’ is introduced, will students be able to complete the form but allow agents or providers access to it?

No – for privacy reasons, ownership of individual applications cannot be transferred. The submission process is tied to the submitter through their own “RealMe” login.

When and how will education agents be able to create their own accounts on Immigration ONLINE?

After the service becomes available, third parties such as education agents will need to register with Immigration ONLINE through the Immigration New Zealand website. Once registered, third parties will be able to access their own accounts, where they will be able to see names, dates and visa types of all applications they have submitted through Immigration ONLINE on behalf of their clients. They will also be able to see PDF versions of each application form they submit, as well as any supporting documents.

Will offshore student agents be able

to submit applications online?

Both offshore and onshore-based agents will be able to submit applications on behalf of their clients.

Will agents still have direct access to case officers?

Nothing about how the applications are processed, including contact between agents and case officers, will change as part of the rollout of online forms. The main change is to the way applications are made (i.e. online), not how they are handled once received by Immigration New Zealand

Will online applications become compulsory?

For now, all current methods of making student visa applications will remain available, including paper applications.



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